

Are you buying from an Authorised Dealer in Australia?

Optoma Corporation strongly advises customers considering any of our products to confirm that they are purchasing from an Optoma Corporation Authorised Dealer.

You can only find genuine products either on www.optoma.com or asia.optoma.com/home and in Australia only from www.ambertech.com.au. Amber Technology is our Exclusive Australian Distributor, where you will find a network of authorised dealers who can offer Genuine Optoma products with Factory Backed Warranty.

We understand that there are currently a number of retail outlets and websites falsely or misleadingly representing themselves as authorised dealers for our products. The goods they offer have been, in some cases, acquired via un-authorized practices. These may include:

- 1) Goods that are damaged.
- 2) Defective.
- 3) Used.
- 4) Parallel / Grey Imported products which may be neither designed nor suitable for use in Australia.

It is very important for potential customers to be aware that products supplied by these un-authorized sources may not meet Australian safety standards, may not perform to specification and/or may not be eligible for warranty or service support from Amber Technology.

Optoma chooses Amber Technology as Exclusive Australian Distributor due to its outstanding levels of technical and service support they provide to their customers. Sadly, Amber Technology cannot support products that are not compliant for use in Australia and often by the time they are contacted, such products have already suffered permanent damage due to unsuitability for local conditions.

Additionally, products that may appear suitable for Australian power requirements very often will not deliver the same long-term reliability as products specifically designed for Australian conditions. Many un-authorized dealers do not offer any service after the sale. Some may even change their name and location to avoid responsibility for any post-sale technical issues or problems. Products sold by an un-authorized dealer may not be entitled to Amber Technology's warranty support.

It is important to note that Amber Technology provides warranty support only for products which have been sold through an Amber Technology Authorised Dealer and that relevant proof of purchase is required for warranty claims to be considered.

Please contact Amber Technology or use its dealer finder section on the website www.ambertech.com.au to make sure you are dealing with an authorised Amber retail outlet in Australia.

www.optoma.com / asia.optoma.com/home / www.ambertech.com.au